

# House of Webster

## Privacy, Shipping, Billing, Return Policy, Terms of Use, and Contact

House of Webster is committed to maintaining your trust and confidence. The following online privacy policy is intended to protect and secure the personally identifiable information (any information by which you can be identified) you provide to us online.

In addition, House of Webster will not send you e-mail that you have not agreed to receive. We may periodically send you e-mail announcing news and event information. If you choose to supply your postal address in an online form, you may receive mailings from us as well.

### No Sharing of Personal Information

House of Webster never sells, rents, leases or exchanges your personal information with other organizations. House of Webster assures you that the identity of all who contact us through this Web site will be kept confidential. House of Webster may occasionally send mailings on behalf of other organizations or ministries when their interests align with House of Webster.

### Security

House of Webster is committed to ensuring the security of your personal information. To prevent unauthorized access, maintain data accuracy, and ensure the proper use of information, we have established and implemented appropriate physical, electronic and managerial procedures to safeguard and secure the information we collect online. House of Webster uses Internet Encryption Software, Secure Socket Layer (SSL) Protocol when collecting or transferring sensitive data such as credit card information. Any information you enter is encrypted at your browser, sent over the public Internet in encrypted form, and then de-encrypted at our server. Once we receive your credit card information, it is accessible only to a small number of trusted House of Webster employees who have been specially trained in processing this information.

### Cookies

From time to time, we may send a "cookie" to your computer. A cookie is a small piece of data that is sent to your browser from a Web server and stored on your computer's hard drive. A cookie can't read data off your hard drive or read cookie files created by other sites. Cookies do not damage your system. We use cookies to recognize you when you return to our sites, or to identify which areas of our network of Web sites you have visited (i.e. e-commerce sites, etc.). We may use this information to better personalize the content you see on our sites.

Many Web sites place cookies on your hard drive. You can choose whether to accept cookies by changing the settings of your browser. Your browser can refuse all cookies, or show you when a cookie is being sent. If you choose not to accept these cookies, your experience at our site and other Web sites may be diminished and some features may not work as intended.

### Children's Online Privacy

We are concerned about the privacy of young children and do not knowingly collect any personal information from a child under 13. We encourage you to become involved with your child's access to the Internet and to our site in order to ensure that his or her privacy is well protected.

To read more about online safety and how to become more involved with your child's online experience, visit the Federal Trade Commission Web site. You may also benefit from the information and resources available on [ProtectKids.com](http://ProtectKids.com).

### Shipping Policy

Most orders are shipped within 3 business days. All orders are shipped via USPS, DHL, FedEx, UPS or comparable carrier. Processing time of your order can vary from 3-14 days depending on product availability, or in some cases up to 4-6 weeks. Orders shipped by ground service average 4-10 business days from date of order to reach its destination. Orders shipped by priority service (Priority Shipping) average 3-7 business days from date of order to reach its destination. Additional charges may apply depending on weight. We will notify you of any additional charges before shipping. When calculating actual ship date, please do not count Saturdays, Sundays or Federal Holidays. DHL will not ship to P.O. Boxes. Please include a complete street address for all orders. If ordering internationally, any taxes, customs, or related fees will be your responsibility at the time of receipt.

### Billing Policy

We accept Visa, MasterCard, Discover, and American Express. All online orders are processed through 128 bit SSL encryption to protect your credit card information during your online transaction. All prices and figures are listed in US Dollars.

### Return Policy

All orders are nonrefundable. Damaged or defective product may be exchanged for a replacement.

### Account policy

House of Webster reserves the right to de-activate or remove any user accounts provided at [houseofwebster.com](http://houseofwebster.com) without a notice if user has provided wrong information, has violated common Internet policies or if the account has been inactive for more than 60 days.

### Download License

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**Contacting Us**

If you have comments or questions about any of our policies or our website, please contact us. For information about your payment or order, please contact us at 1-800-369-4641 during office hours (9am - 5pm CST).

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